



FIATA DIPLOMA IN FREIGHT FORWARDING PILOT PROGRAM BROCHURE

F2F - AMMAN, JORDAN 2025

Background

Today, the dynamic and complex global logistics industry is experiencing significant growth, driven by rapid advancements in supply chain technologies, increasing international trade, expansion of online retail, and the rising demand for efficient transportation and warehousing solutions. As global logistics continue to evolve, there is a critical need for skilled logistics professionals who can navigate the evolving landscape of global supply chain management in an increasingly interconnected logistics industry.

FIATA, the International Federation of Freight Forwarders Association, has been a cornerstone in global trade logistics since 1926. The **FIATA Diploma in Freight Forwarding**, addresses the growing demand for diverse expertise in the logistics sector. It includes all key topics for freight forwarders, such as multimodal transport, air transport, customs procedures, and digital operations in freight forwarding.

The **Jordanian Logistics Association (JLA)** is the FIATA Association Member in Jordan accredited to conduct a validated training program leading to the FIATA Diploma in Freight Forwarding. Through this Diploma program, JLA and the **National Sector Skills Council for Logistics (Logiskills)**, aim to bridge the skills gap in the logistics sector in Jordan and the region, better aligning labor market demands with workforce skills.

This initiative comes at a time when the logistics sector in Jordan is expanding rapidly, generating employment opportunities and supporting the country's economic development¹.

Objectives

The Diploma programme is designed to prepare students and professionals to become experts in the freight and logistics sector. It provides participants with comprehensive knowledge of transportation systems, customs clearance, and supply chain management, all built on internationally recognized standards. It presents an excellent opportunity to enhance competence in freight forwarding while acquiring essential skills that can only be gained through education; helping to advance one's career prospects.

The programme combines rigorous training with a focus on global trade practices, customs regulations, and supply chain optimization. The training methodology balances traditional theoretical classes with case studies and practical assignments. Delivered by FIATA-validated instructors and industry experts, the program will use FIATA-approved training materials to ensure high-quality content. Participants will benefit from a diverse teaching approach, with courses led by a mix of instructors, practitioners, and experts.

Upon completion, participants will be well-equipped for a wide range of career opportunities, including roles in freight forwarding companies, shipping lines, air cargo, customs and compliance, supply chain and warehousing management, transport and distribution, international trade, and consultancy in the logistics industry. Graduates will receive diplomas signed by the FIATA President and FIATA Director General, with details including the title, diploma number, name of the graduate, and date and place of issuance.

Detailed curriculum of the Diploma

The curriculum is delivered over a 28-weeks face-to-face learning phase. The Diploma's program will be articulated around the following topics and core modules:

- ❑ Introduction to Freight Forwarding and Logistics Services.
- ❑ Land, Sea, Air, and Rail Transportation
- ❑ Supply Chain Management and Logistics Services
- ❑ Customs Procedures and Clearance
- ❑ Shipping Documents and International Trade
- ❑ Cargo Insurance and Risk Management

Module
1. Introduction to Freight Forwarding (36 hours) <ul style="list-style-type: none">• International Organizations• Organization of the Company• Financial & Legal Requirements• FIATA Documents & Forms• Transport Geography• Special Transport Services• Packing Requirements• ICT (Intro Only)

¹ **Logiskills** The National Sector Skills Council for Logistics in Jordan, was established in 2018 to address the skills gap in the logistics sector and align workforce capabilities with labor market demands. Supported by the Jordanian Logistics Association (JLA) and the Ministry of Labor, Logiskills, institutionalizing its efforts within JLA, plays a pivotal role in enhancing the logistics workforce's productivity and competitiveness in Jordan.

2. Sea Transport (39 hours) <ul style="list-style-type: none"> • Regulations for Goods Transport by Sea • Intergovernmental/NGOs • Shipping Services • Types of Vessels • Bill of Lading & Sea Waybill • Other Documents • Ocean Freight Pricing • Geography of Ocean Transport 	5. Air Transport (54 hours) <ul style="list-style-type: none"> • Industry Regulations • Air Cargo Agency • Geography & Routing • Aircraft & Handling • Cargo Bookings & Acceptance • Cargo Automation • Air Cargo Rates • Air Waybill • Chartering Aircraft • Dangerous Goods Overview • Airfreight Developments 	8. National/International Carriage by Inland Waterway (24 hours) <ul style="list-style-type: none"> • Legal Requirements • Types of Barges • Waybills & Documents • Freight Charges • Inland Port Geography 	11. Insurance (12 hours) <ul style="list-style-type: none"> • Liability Insurance • Transport Insurance
3. Maritime Containers (Sea Containers) (24 hours) <ul style="list-style-type: none"> • Container Transport Knowledge • Types & Specifications of Containers • Loading Procedures • Freight Forwarding Orders • Offers & Pricing • Geography of Container Traffic 	6. Road Transport (54 hours) <ul style="list-style-type: none"> • Legal Requirements • Types of Road Vehicles • Waybills & Documents • Road Freight Pricing • Geography of Road Transport 	9. Customs Procedures (36 hours) <ul style="list-style-type: none"> • Customs Control Overview • National Customs Tariffs • Customs Procedures • Freight Forwarder Liability • International Conventions • Customs Administration Duties 	12. Dangerous Goods (12 hours) <ul style="list-style-type: none"> • Roles in the Transport Chain • Dangerous Goods Regulations • Classification & Identification • Marking, Labeling & Handling • Training • Documentation
4. Multimodal Transport (24 hours) <ul style="list-style-type: none"> • Introduction & Features • Types of Multimodal Transport • Operators & Relationships • MTO Liability • Types of Documents • Planning Import/Export Shipments • Project Forwarding • Alternative Transport Solutions • Security & Risk Management • Emerging Trends & Technologies • Case Studies & Applications 	7. Rail Transport (24 hours) <ul style="list-style-type: none"> • Legal Requirements • Rail Transportation Methods • Waybills & Documents • Tariffs • Rail Transport Geography 	10. Logistics (36 hours) <ul style="list-style-type: none"> • Logistics & Forwarding • Logistics Concepts • Physical Distribution Systems • Supply Chain Management • Information Control • Value Added Services • Commodity Systems • Warehouse Rights & Duties • Warehouse Types & ITWarehouse Construction & Safety • Warehouse Charges/Rent • Inventory Control 	13. Safety and Security (12 hours) <ul style="list-style-type: none"> • Safety & Security Definitions • Security in Transport Chain • Security Programs (AMS, CSI, C-TPAT, etc.) • Security Measures in Europe
			14. Digital Operations (15 hours) <ul style="list-style-type: none"> • Barcoding & Application • E-commerce • Digital Security • E-payments • New Technologies
			15. Introduction to Sustainability in the Freight Industry (12 hours) <ul style="list-style-type: none"> • Environment & Sustainability • Freight Impact on Climate Change • Sustainability Standards • Global Emission Commitments • Reducing Carbon Emissions • Tools for Sustainability

Why this Diploma

The FIATA Diploma in Freight Forwarding blends theoretical knowledge with practical skills, making it both a **professional** and **vocational** qualification. It is ideal for individuals looking to enter, advance, or transition into the logistics industry, serving as a credible skills signal as it provides **job-ready skills** and supports career advancement.

Participants' profile

The Diploma is intended for:

- Fresh graduates seeking to enter the logistics sector
- Officials and/or professionals in the industry such as freight forwarders and logistics professionals, employees and officials of transport and customs clearance, owners of small and medium-sized enterprises in logistics.

Essential requirements for admission are:

- To hold a secondary education certificate or its equivalent.
- To be competent in the English language.

IMPORTANT: The Selection Committee reserves the right to interview candidates to validate the coherence of their professional background, qualifications, and motivation for pursuing the FIATA Diploma in Freight Forwarding, ensuring that their profile aligns with the program's Selection Criteria.

Language, programme and venue

The Diploma training program is held in English, with sessions presented in both English and Arabic terms. It will follow the program **Time Table**. It will be held in an authorized training venue in collaboration with partner organization.

Fees & Support

To learn more about the program fees, delivery modes, and requirements, please contact the Jordanian Logistics Association (JLA) at:

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